

Dear buyer,

Thank you for purchasing a product imported by UAB "Auviras".

It came with a basic 6-12-24 month warranty when purchased.

Manufacturers provide a longer warranty, but with special conditions that differ from the basic warranty.

*The additional warranty is valid for products purchased later than October 1, 2023, regardless of the place of purchase. If you did not buy from UAB "Auviras", it is important that the product was purchased by the seller from UAB "Auviras", account number 133937622, Raudondvario pl. 116, Kaunas.*

## 1. FORSTER Lithium (LiFePo4) batteries

Depending on the product, a warranty up to 24-36-60-96 months is provided, counting together with the main warranty.

The manufacturer, in the event of a warranty case during the additional warranty, **may ask the customer to send the product and also pay for the return shipping**. In any case, the decision to send, replace (not replace) or repair the product is made solely by the manufacturer.

This additional warranty is subject to German law. The place of performance of obligations arising from this warranty is Munich, Germany.

Manufacturer - FORSTER Individual Batteries GmbH / Gewerbestr.11 / 85652 Pliening, Germany

Tel: 089 244 181 380 / Email: [garantie@forster-batteries.de](mailto:garantie@forster-batteries.de) / [www.forster-batteries.de](http://www.forster-batteries.de)

## 2. ULTIMATRON and OLALITIO Lithium (LiFePo4) batteries

Depending on the product, a warranty of up to 24-36-60 months is provided, counting together with the main warranty.

The manufacturer, in the event of a warranty case during the additional warranty, **may ask the customer to send the product and also pay for the return shipping**. In any case, the decision to send, replace (not replace) or repair the product is made solely by the manufacturer.

This additional warranty is governed by French law. The place of performance of obligations arising from this guarantee is the Commercial Court of Montpellier.

Manufacturer - Ultimatron France / 286 Rue Charles Gide, 34670 Baillargues, France

Tel: +33(0) 9 50 42 76 17 / E-mail: [info@ultimatron-france.fr](mailto:info@ultimatron-france.fr) / [www.ultimatron-france.fr](http://www.ultimatron-france.fr)

## 3. TOPBAND Lithium (LiFePo4) batteries

Depending on the product, a warranty of up to 24-36-60 months is provided, counting together with the main warranty.

The manufacturer is not required to send the product to China in the case the additional warranty. But must provide full information about the defect according to the form provided. You can also request additional information about the operating conditions of the product. In any case, the decision to replace (not replace) or repair the product is made solely by the manufacturer.

This additional warranty is governed by the laws of China.

Manufacturer - Shenzhen Topband Battery Co., Ltd / Topband Industrial Park, LiYuan Industrial Zone, Shiyan, BaoAn District, Shenzhen, China

Tel: +86-755-2765 1888 / E-mail: [li-power@topband-e.com](mailto:li-power@topband-e.com) / <https://www.topbandbattery.com>

## General additional warranty conditions for all manufacturers.

The warranty period calculation starts from the invoice date. The warranty period is not extended in case of replacement or repair of services under this warranty. In such cases, the warranty period does not start over.

If defects in materials or manufacturing occur during this period, the manufacturer, as a guarantor, provides one of the following services at its discretion within the scope of the warranty - free repair of the product or free replacement of the product with an equivalent product (may be another model if the original product is no longer sold).

Warranty claims do not apply if the goods are damaged, faulty or defective due to:

- improper use according to the instructions for use,
- environmental influence, force majeure circumstances (humidity, heat, overvoltage, lightning, etc.),
- inappropriate, inconsistent or negligent conduct or use,
- non-compliance with safety measures,
- non-compliance with the instructions for use,
- faults caused by other connected devices,
- use of force (e.g. impact, fall, deformation, transport damage, etc.),
- unauthorized repair attempts.
- normal wear and tear.

A warranty claim assumes that the guarantor must be able to verify the warranty upon receipt of the shipped goods. Shipping costs are paid by the customer. It is important to ensure that damage is prevented during transport by using suitable packaging.

To apply for a warranty, you must attach a copy of the original invoice and a description of the suspected defect according to the manufacturer's service form, which will be provided when applying for the warranty. The defect must be confirmed no later than 14 days after its occurrence. Please understand that the manufacturer may void the warranty without attaching a copy of the invoice. A copy of the invoice is used to calculate the warranty period. The seller's details and address must also be provided if this is not obvious from the attached copy of the invoice.

All components replaced under warranty become the property of the manufacturer.

If the warranty claim is justified, the warranty service is free for you. **Returning the product to the specified address is charged according to the current transport costs.**

### NOTE:

UAB "Auviras" is only an intermediary in providing an additional manufacturer's warranty and does not assume any responsibility for the decisions of the manufacturers who provided this additional warranty, unfulfilled or improperly fulfilled obligations, and changed warranty conditions, should such cases occur.

In order to file a claim with the manufacturer, the product must be delivered to UAB "Auviras" first. Transportation costs to both sides are paid by the customer.