

Light is OSRAM

ULTRA LIFE, XENARC® ULTRA LIFE Warranty Terms

OSRAM provides free replacements if your OSRAM ULTRA LIFE headlamp develops a product fault during the warranty period, provided that the lamp has been used for non-commercial purposes. The warranty period for OSRAM ULTRA LIFE halogen headlamps is three years. By registering a product online at www.osram.com/am-guarantee you can extend the warranty on your halogen headlight lamps to four years.

OSRAM XENARC® ULTRA LIFE headlamps which are registered online at www.osram.com/am-guarantee are covered under warranty for ten years.

Please note that you must register your products online within 30 days of purchase. Proof of purchase is required for registration.

The warranty only relates to replacement lamps in genuine OSRAM packaging. The warranty may only be claimed in the [countries listed](#).

Warranty Terms

- The warranty period commences on the date of purchase recorded on the proof of purchase.
- OSRAM reserves the right to dispute a warranty claim following an inspection of the lamp/lamps.
- The warranty will not be renewed for replacement lamps sent by OSRAM in the event of a claim.
- The warranty is void if XENARC® ULTRA LIFE lamps are removed and used in a different vehicle.
- The extended warranty via online registration only applies to products that were launched onto the market after 1 September 2016.
- Only the complete and true registration of the lamp via www.myosram.com ensures acknowledgement of the guarantee claim.

If you have registered the product online, please keep your access details to the online portal in a safe place in case you need to make a claim. OSRAM provides a three-year warranty for Halogen ULTRA LIFE without online registration. If you do not register the product online, please keep your proof of purchase in a safe place throughout the entire warranty period in case you need to make a claim.

If you have any questions, please contact OSRAM Automotive Service: automotive-service@osram.com

How can I claim my warranty?

If your product/products have been registered online, log in with your access details at our online portal www.myosram.com. More information can be found in the “My registered products” tab. Fill out the claim form and send it together with the defective lamp/lamps, postage paid and in shatterproof packaging to your OSRAM claim-handling contact address. Please supply the proof of purchase for any OSRAM ULTRA LIFE halogen headlamps not registered online and sent during the three-year warranty period. If your claim is approved, you will receive replacement lamps free of charge. Your statutory rights concerning product faults remain unaffected.